



Client: ATM Mobilis

Product: Intalio IAM, Intalio Capture, Intalio Document, Intalio Case Designer + Engine
Intalio Case Portal, Intalio Records, Intalio Recognition, Intalio Sign
Intalio Dashboard

Extensions: Intalio Desktop, Intalio Outlook, Intalio Autoclassification, Intalio Viewer



Overview

ATM Mobilis is Algeria's leading mobile operator, serving nearly 20 million subscribers. Since its inception, Mobilis has focused on innovation, customer satisfaction, and technological progress, achieving rapid growth and establishing itself as a key player in the telecommunications sector. The company's vision, "Together We Make the Future," reflects its commitment to innovation, sustainability, and social responsibility while maintaining a customer-centric approach.



Needs and Challenges

ATM Mobilis aimed to implement an integrated Enterprise Content Management (ECM) and Business Process Management (BPM) solution to manage both physical and electronic archives. The company needed a platform capable of supporting integration with existing systems, ensuring smooth data migration, improving efficiency, and enhancing compliance.

Project Scope:

- Acquisition and configuration of a complete ECM/BPM solution.
- Integration with existing information systems and migration of enterprise content.
- Deployment of the ECM/BPM platform including legal archiving and training programs.
- Digitalization and automation of business processes to enhance efficiency.
- Provision of software licenses, training, support, and warranty services.



Implementation Highlights

Intalio deployed a comprehensive ECM/BPM solution for ATM Mobilis, combining advanced content management, process automation, and digital archiving capabilities:

- **Intalio Document and Records:** Centralized document control, archiving, and retrieval with high security and compliance.
- **Intalio Case Designer + Engine and Portal:** Streamlined and automated workflows for efficient business operations.



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- › **Intalio Recognition and Sign:** Enabled digital document recognition and signing for faster and more secure processes.
- › **Intalio Dashboard:** Provided executives with real-time performance insights and analytics.
- › **Intalio Capture and Autoclassification:** Automated content ingestion, categorization, and indexing.
- › **Integration Extensions:** Intalio Outlook, Desktop, and Viewer ensured seamless collaboration and user accessibility.



Impact and Achievements

- › Complete digital transformation of document and process management.
- › Increased efficiency and collaboration through workflow automation.
- › Centralized control over both physical and electronic records.
- › Enhanced compliance and data governance.
- › Improved user productivity through seamless integrations and intuitive interfaces.
- › Real-time performance monitoring and decision-making insights.



Conclusion

Through its collaboration with Intalio, ATM Mobilis successfully deployed an advanced ECM/BPM ecosystem that modernized its operations, enhanced efficiency, and strengthened compliance. The project positioned Mobilis as a leader in digital innovation within the telecommunications sector, empowering the organization to deliver superior service and sustain long-term growth.